

Sensus Analytics

Customer Portal

FEATURES

- Intuitive, easy-to-use interface
- Mobile-friendly, secure
- Quick to implement as an add-on to Sensus Analytics or as a stand-alone application
- Ability to add custom content such as conservation tips or incentive program information
- Available for water, gas and electric utilities
- Multi-language support

BENEFITS

- Help customers help themselves
- Decrease routine customer support calls
- Reduce energy and water waste - reduce lost revenue
- Reduce high bill complaints
- Enhance customer satisfaction
- Shorten time to identify and fix a problem
- Promotes online and paperless billing

Happy customers, happy bottom line

Customer engagement strategy is now a major goal of many utility CEOs. Whether it's for reducing churn in competitive markets, increasing customer satisfaction in regulated markets, or meeting new conservation regulations, utilities need to enable customers to make informed decisions. Put account management at your customers' fingertips with the Sensus Analytics Customer Portal.

Customers can set and view custom usage threshold alerts by day, week, month, or billing cycle.

Utilities can easily customize and brand the portal.

Utilities can send notifications to individuals or groups of customers to be received on the portal, text and/or email.

Customers can easily monitor usage to modify consumption habits to save money.

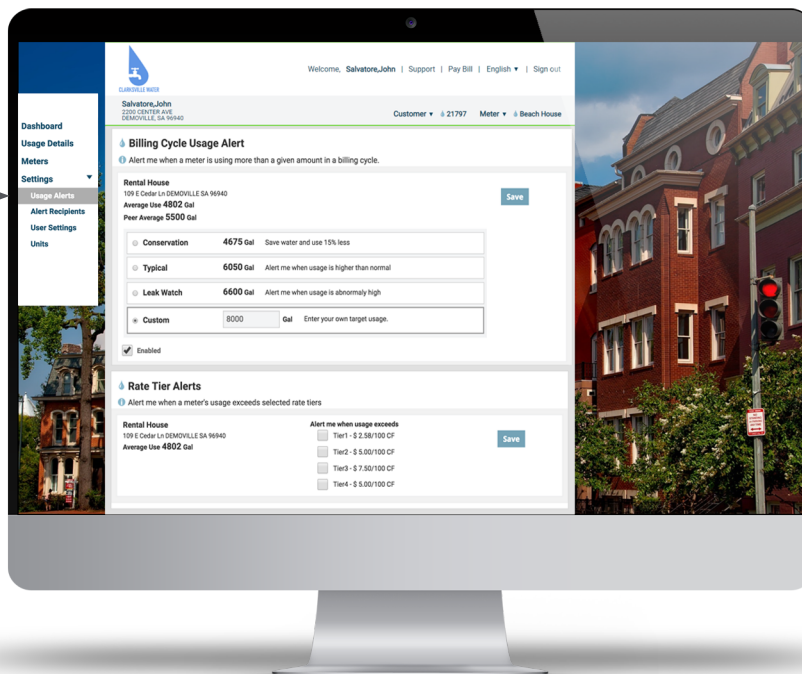


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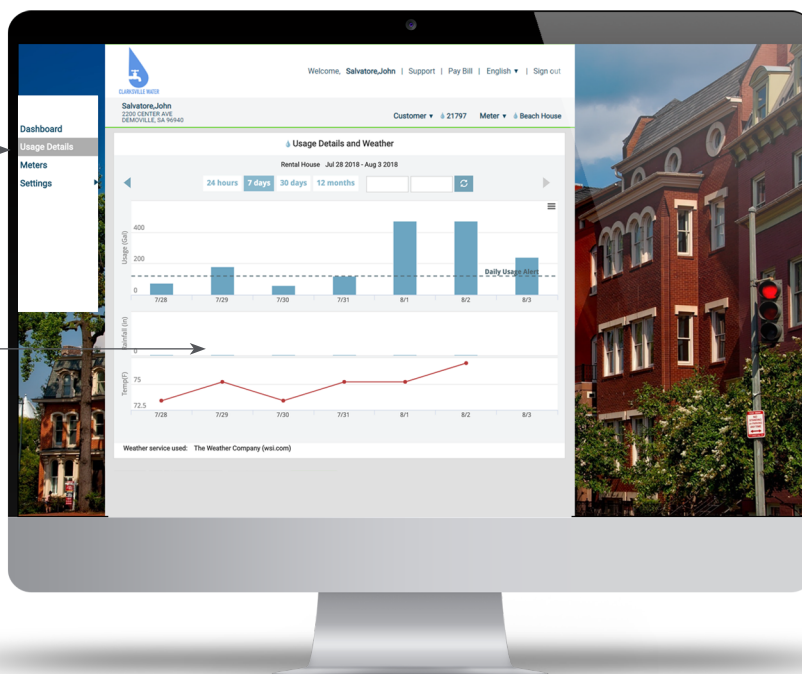
Customers can set custom usage threshold alerts to avoid billing surprises. Alerts can be received via the portal, text and/or email. Alerts can also be sent to multiple recipients.

Customers can monitor multiple meters in one application. For example, vacation homes, rental properties, and irrigation meters.



View and export usage and trends on an hourly, daily, weekly, yearly and billing cycle basis.

Usage information is integrated with temperature data. Water customers can also view rainfall data.



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